

Claims Process

Modes of Intimation

- SMS - claims on 5667700
- Toll Free - 18001032292
- e-mail (e-claim intimation) - claims@bharti-axagi.co.in

During intimation of claim, information pertaining to Insured:

- Name and contact no.
- Policy number
- Date and time of loss
- Loss location
- Nature & extent of loss,
- Nature of injury,

Fatal Claims (Death)

- Duly filled and signed Personal Accident claim form (Link to claim form [here](#))
- Certified copy of FIR lodged with Police authorities/MLC (Medico Legal Certificate)
- Certified copy of Post Mortem report
- Certified copy of Death certificate from municipal authorities
- Photo ID Proof of Deceased & Photo ID Proof of Nominee
- Proof of insured/deceased – nominee relationship
- Legal heir certificate/ Notarized Affidavit & NOC in case the nomination details are not mentioned in the policy
- Bank details of Nominee
- All IPD/OPD records & report of attending doctor as regard to cause of accident, nature & extent of injuries, if hospitalized